

## Letter to Santa Competition

Step into the magic of the festive season with Santa's Postbox at Melrose Arch!

Little dreamers are invited to write heartfelt letters to Santa, post them in Santa's Magical Postbox at the Fun Zone, and stand a chance to receive a special Destination Christmas gift this festive season.

### Term & Conditions:

#### 1. Eligibility:

- Participants must be 12 years old or younger; no one over 12 may participate. The Participant must be able to show consent by a guardian or parent and be accompanied by such guardian or parent, if the Participant receives a prize.
- Employees of all entities within the Amdec group of companies, participating retailers, promoters, and their immediate families, or anyone connected with the organisation, are not eligible to enter.

#### 2. Competition Period:

- The competition will run from 08 December 2025 to 04 January 2026 at 22:00. Entries received after this time will not be considered.

#### 3. How to Enter

To enter the competition, participants must:

- Visit the Melrose Arch Fun Zone area, at Upper High Street Basement below Moove Motion Fitness Gym
- Write a letter to Santa on the official postcards provided;
- Locate Santa's Post Box positioned at the Fun Zone entrance arch;
- Ensure the letter includes the required parent or guardian contact details;
- Place the completed postcard into Santa's Post Box to submit a valid entry ("Entry").
- Postcards will be handed out by Santa and our whimsical characters stationed at:
  - Sitting Santa on High Street
  - Standing Santa at the Piazza

#### 4. Terms and Conditions:

- All Entries that are incomplete, damaged, defaced, illegible, or missing guardian contact details will be considered invalid.
- There is no cost to enter the Competition.
- Participants may submit multiple entries (more than one letter). Each participant may only win one prize.
- Upon compliance with clauses above, a Participant will automatically be deemed to have entered the Competition.

- At the end of the Competition Period, 5 (five) Entries will be selected to win a prize.
- A Participant may enter as many times as they wish (submitting more than one letter) during the Competition Period. A participant can only win one of the Five prizes.
- The winners will be announced on **04 January 2026** via the Melrose Arch social media platforms.

#### 5. Prizes:

- Each winner will receive a **Destination Christmas gift**, the nature and value will be at the discretion of Melrose Arch
- Prize is non-transferable, non-refundable, and cannot be exchanged for cash.
- All decisions regarding the selection of winners and the allocation of prizes is final, and no correspondence, review, or appeals will be entered into.

#### 6. Winner Notification:

- 5 (five) letters will be randomly drawn from the Letter to Santa Entry Box to determine the Winners.
- Winners will be selected by random draw from all valid entries received.
- The Winners will be announced on 04 January 2026, between 08:00 and 17:00, via Melrose Arch's official social media platforms.
- Winners will be contacted via the parent or guardian's contact number provided on the entry postcard.
- If the winner does not respond within 48 hours of notification, the prize will be forfeited and a new winner may be selected.
- If prizes are not collected within 30 (thirty) days the Winner will forfeit the prize.

#### 7. General:

- Melrose Arch reserves the right to verify eligibility and disqualify any participant who does not comply with the Terms & Conditions or engages in fraudulent activity.
- By participating, the parent or legal guardian of each Participant consents to Melrose Arch using the child's first name, image, and likeness (where applicable) for marketing and promotional purposes related to the competition, without additional compensation.
- All entries must be genuine, legible, and verifiable. Any entries that are incomplete, falsified, illegible, or tampered with will result in immediate disqualification.
- The competition is governed by South African law, and any disputes will be subject to the jurisdiction of the courts of South Africa.
- Melrose Arch shall have the right, in its sole and absolute discretion and at any time to:
  - change or modify these terms and conditions; and/or

- change or modify any of the qualifying requirements for the competition; and/ or
- terminate, suspend or reschedule the competition.
- By participating, entrants and their parents or legal guardians agree to these Terms & Conditions, Melrose Arch's privacy policy, and the lawful processing of personal information for purposes directly related to this competition in accordance with the Protection of Personal Information Act, 2013 (POPIA).

**8. Acceptance:**

- By entering the competition, participants agree to abide by these Terms & Conditions.